

23



CITY OF CAMBRIDGE

489 BROADWAY, CAMBRIDGE, MA. 02138

TEL. (617) 349-4925 FAX 349-4913

EMERGENCY COMMUNICATIONS DEPARTMENT

George L. Fosque, Emergency Communications and 911 Director

Thomas F. Cahill, Chief of Emergency Operations

Memorandum

To: Margaret Drury
 From: George Fosque
 Re: Commendation Request
 Date: 9/14/94

CAMBRIDGE MA.

1994 SEP 15 AM 10:31

RECEIVED BY
OFFICE OF CITY CLERK

The attached letter presents the details of the commendation to our Fire Alarm Operator, Steve Sedlis. Some details about the event (e.g., the name of the relative that actually performed the Heimlich) are unknown at this time (the family is away), but I believe the following text will be appropriate. Please feel free to make appropriate modifications as to form.

C. Sullivan
 J.R. Russell

Whereas: It has come to the attention of the City Council of the quick and resourceful efforts of a Cambridge Fire Alarm Operator in saving the life of a Cambridge resident; and

Whereas: On September 1, 1994 Rose Daley of ~~275 Mount Auburn Street~~ *a Cambridge citizen* was choking on food and unable to breathe, and her relative called 911; and

Whereas: Fire Alarm Operator Steven Sedlis of Harvard Street, Cambridge received this call, after transfer from Police Communications, and with help from his fellow operators immediately dispatched responding units; and

Whereas: Operator Sedlis immediately used his Emergency Medical Dispatch training and experience to provide pre-arrival instructions to the patient's relative; *h* he quickly calmed this relative, prepared and directed her to apply lifesaving assistance, skillfully adapted his directions to his perceptive discovery of the patient's wheelchair-bound condition, adroitly guided the helper through the successful application of a

modified "Heimlich Maneuver", maintained an open phone line, and prepared the scene for the arrival of Engine 9, Rescue and Professional Ambulance's ALS unit; and

- Whereas His actions were quickly followed by the arrival of fire and Professional Ambulance personnel who further assisted the patient and immediately transported her to Mount Auburn Hospital where she was treated and allowed to return home; and
- Whereas This City Council goes on record commending Operator Steven Sedlis for his professional actions; and be it further
- Resolved: That the City Clerk be and hereby is requested to transmit ~~copy~~ of this resolution to the Emergency Communications Director for inclusion in the Operator's Personnel file.

a suitably engrossed copy of
this resolution to Operator Sedlis
and a copy



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EMERGENCY COMMUNICATIONS DEPARTMENT

George L. Fosque, Emergency Communications and 911 Director

Thomas F. Cahill, Chief of Emergency Operations

September 14, 1994

Steven C. Sedlis
Fire Alarm Operator
Emergency Communications Department
489 Broadway
Cambridge, Massachusetts 02138

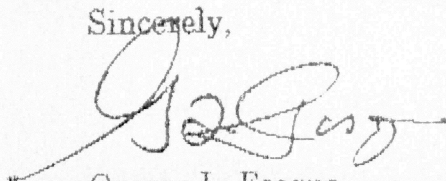
Dear Steve,

You are hereby commended for your calm, skillful, and professional handling of a Level A Emergency Medical call to 911 and this office on September 1, 1994. This call originated from 375 Mount Auburn Street at approximately 14:05 hours and involved an elderly woman who had choked on food and was reportedly unable to breathe. Your actions may well have saved her life.

Your application of your Emergency Medical Dispatch training and experience to provide pre-arrival instructions to the patient's relative was exemplary. You quickly calmed the calling relative, prepared and directed her to apply lifesaving assistance, skillfully adapted your directions to your perceptive discovery of the patient's wheelchair-bound condition, adroitly guided the helper through the successful application of a modified "Heimlich Maneuver", maintained an open phone line, and prepared the scene for the arrival of Engine 9, Rescue and Professional Ambulance's ALS unit. In short, your actions set the highest standard for Emergency Medical Dispatch professionalism in this City. We are proud to be associated with work of this quality. We also recognize the actions of the Police Dispatcher who quickly transferred this call, the actions of your shift partners who assisted you, and the actions of the on-scene members of the Cambridge Fire Department who provided medical treatment.

A copy of this commendation will be placed in your personnel file with supporting documentation about Incident 94-1964. In addition, you are granted a day-off without loss of compensation. We have also petitioned the City Council to pass an honoring resolution. Finally, we will preserve the tape recording of this call and use it in our training programs.

Sincerely,



George L. Fosque
Director



Thomas F. Cahill
Chief of Operations

cc: Sedlis Personnel File
Robert W. Healy, City Manager
Chief Kevin Fitzgerald
Deputy Chief Gerry Reardon
Commissioner Perry L. Anderson Jr.
Superintendent Walter Boyle
Deputy Superintendent Gloria Pimental
Sgt. Larry Clarke

Post in Fire Alarm



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EMERGENCY COMMUNICATIONS DEPARTMENT

George L. Fosque, Emergency Communications and 911 Director

Thomas F. Cahill, Chief of Emergency Operations

Memorandum

To: Margaret Drury
From: George Fosque
Re: Commendation Request
Date: 9/14/94

The attached letter presents the details of the commendation to our Fire Alarm Operator, Steve Sedlis. Some details about the event (e.g., the name of the relative that actually performed the Heimlich) are unknown at this time (the family is away), but I believe the following text will be appropriate. Please feel free to make appropriate modifications as to form.

Whereas: It has come to the attention of the City Council of the quick and resourceful efforts of a Cambridge Fire Alarm Operator in saving the life of a Cambridge resident; and

Whereas: On September 1, 1994 Rose Daley of 375 Mount Auburn Street was choking on food and unable to breathe; and her relative called 911; and

Whereas: Fire Alarm Operator Steven Sedlis of Harvard Street. Cambridge received this call, after transfer from Police Communications, and with help from his fellow operators immediately dispatched responding units; and

Whereas: Operator Sedlis immediately used his Emergency Medical Dispatch training and experience to provide pre-arrival instructions to the patient's relative. He quickly calmed this relative, prepared and directed her to apply lifesaving assistance, skillfully adapted his directions to his perceptive

modified "Heimlich Maneuver", maintained an open phone line, and prepared the scene for the arrival of Engine 9, Rescue and Professional Ambulance's ALS unit; and

Whereas His actions were quickly followed by the arrival of fire and Professional Ambulance personnel who further assisted the patient and immediately transported her to Mount Auburn Hospital where she was treated and allowed to return home; and

Whereas This City Council goes on record commending Operator Steven Sedlis for his professional actions; and be it further

Resolved: That the City Clerk be and hereby is requested to transmit copies of this resolution to the Emergency Communications Director for inclusion in the Operator's Personnel file.



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EMERGENCY COMMUNICATIONS DEPARTMENT

George L. Fosque, Emergency Communications and 911 Director

Thomas F. Cahill, Chief of Emergency Operations

September 14, 1994

Steven C. Sedlis

Fire Alarm Operator

Emergency Communications Department

489 Broadway

Cambridge, Massachusetts 02138

Dear Steve:

You are hereby commended for your calm, skillful and professional handling of a Level 2 Emergency Medical call to 911 and this office on September 4, 1994. The call originated from 375 Mount Auburn Street at approximately 11:05 hours and involved an elderly woman who had choked on food and was reportedly unable to breathe. Your actions may well have saved her life.

Your application of your Emergency Medical Dispatch training and experience to provide pre-arrival instructions to the patient's relative was exemplary. You quickly calmed the calling relative, prepared and directed her to apply lifesaving assistance, skillfully adapted your dispatch to your perceptive discovery of the patient's wheelchair-bound condition, adroitly guided the helper through the successful application of a modified "Heimlich Maneuver", maintained an open phone line, and prepared the scene for the arrival of Engine 9, Rescue and Professional Ambulance's ALS unit. In short, your actions set the highest standard for Emergency Medical Dispatch professionalism in this City. We are proud to be associated with work of this quality. We also recognize the actions of the Police Dispatcher who quickly transferred this call, the actions of your shift partners who assisted you, and the actions of the on-scene members of the Cambridge Fire Department who provided medical treatment.



City of Cambridge

23.

ORIGINAL ORDER

IN CITY COUNCIL

September 19, 1994

COUNCILLOR SULLIVAN
VICE MAYOR RUSSELL
COUNCILLOR BORN
COUNCILLOR DUEHAY
COUNCILLOR MYERS
MAYOR REEVES
COUNCILLOR TOOMEY
COUNCILLOR TRIANTAFILLOU
COUNCILLOR WALSH

WHEREAS: On September 1, 1994 Rose Daley, a Cambridge citizen, was choking on food and unable to breathe, and her relative called 911; and

WHEREAS: Fire Alarm Operator Steven Sedlis of Harvard Street, Cambridge, received this call, after a transfer from Police Communications, and with help from his fellow operators immediately dispatched responding units; and

WHEREAS: Operator Sedlis immediately used his Emergency Medical Dispatch training and experience to provide pre-arrival instructions to the patient's relatives; he quickly calmed this relative, prepared and directed her to apply lifesaving assistance, skillfully adapted his directions to his perceptive discovery of the patient's wheelchair-bound condition, adroitly guided the helper through the successful application of a modified "Heimlich Maneuver", maintained an open phone line, and prepared the scene for the arrival of Engine 9, Rescue and Professional Ambulance's ALS unit; and

WHEREAS: His actions were quickly followed by the arrival of fire and Professional Ambulance personnel who further assisted the patient and immediately transported her to Mount Auburn Hospital where she was treated and allowed to return home; now therefore be it

RESOLVED: That this City Council go record commending Operator Steven Sedlis for his professional actions; and be it further

RESOLVED: That the City Clerk be and hereby is requested to forward a suitably engrossed copy of this resolution to Operator Sedlis and a copy to the Emergency Communications Director for inclusion in the Operator's personnel file.



City of Cambridge

23.

AMENDED ORDER

IN CITY COUNCIL

September 19, 1994

COUNCILLOR SULLIVAN
VICE MAYOR RUSSELL
COUNCILLOR BORN
COUNCILLOR DUEHAY
COUNCILLOR MYERS
MAYOR REEVES
COUNCILLOR TOOMEY
COUNCILLOR TRIANTAFILLOU
COUNCILLOR WALSH

WHEREAS: On September 1, 1994 Rose Daley, a Cambridge citizen, was choking on food and unable to breathe, and her relative called 911; and

WHEREAS: Fire Alarm Operator Steven Sedlis of Massachusetts Avenue, Cambridge, received this call, after a transfer from Police Communications, and with help from his fellow operators immediately dispatched responding units; and

WHEREAS: Operator Sedlis immediately used his Emergency Medical Dispatch training and experience to provide pre-arrival instructions to the patient's relatives; he quickly calmed this relative, prepared and directed her to apply lifesaving assistance, skillfully adapted his directions to his perceptive discovery of the patient's wheelchair-bound condition, adroitly guided the helper through the successful application of a modified "Heimlich Maneuver", maintained an open phone line, and prepared the scene for the arrival of Engine 9, Rescue and Professional Ambulance's ALS unit; and

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RESOLVED: That this City Council go record commending Operator Steven Sedlis for his professional actions; and be it further

RESOLVED: That the City Clerk be and hereby is requested to forward a suitably engrossed copy of this resolution to Operator Sedlis and a copy to the Emergency Communications Director for inclusion in the Operator's personnel file.

In City Council September 19, 1994.

Adopted by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:- *D. Margaret Drury*

D. Margaret Drury,
City Clerk



City of Cambridge

23.

IN CITY COUNCIL

September 19, 1994

COUNCILLOR SULLIVAN
VICE MAYOR RUSSELL

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WHEREAS: Fire Alarm Operator Steven Sedlis of Harvard Street, Cambridge, received this call, after a transfer from Police Communications, and with help from his fellow operators immediately dispatched responding units; and

WHEREAS: Operator Sedlis immediately used his Emergency Medical Dispatch training and experience to provide pre-arrival instructions to the patient's relatives; he quickly calmed this relative, prepared and directed her to apply lifesaving assistance, skillfully adapted his directions to his perceptive discovery of the patient's wheelchair-bound condition, adroitly guided the helper through the successful application of a modified "Heimlich Maneuver", maintained an open phone line, and prepared the scene for the arrival of Engine 9, Rescue and Professional Ambulance's ALS unit; and

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RESOLVED: That the City Clerk be and hereby is requested to forward a suitably engrossed copy of this resolution to Operator Sedlis and a copy to the Emergency Communications Director for inclusion in the Operator's personnel file.

Born, Duchay, Myers, Reeves
Toomey, Tuantafillon, Walsh

Consent Order #23

R-600

Councillor Sullivan re: Congratulations to Operator
Steven Sedlis for his life-saving directions
to the relative of a choking individual.

In City Council September 19, 1994

Ordinance adopted as amended