



City of Cambridge

72.

IN CITY COUNCIL

November 17, 1997

COUNCILLOR GALLUCCIO
VICE MAYOR BORN
COUNCILLOR DAVIS
COUNCILLOR DUEHAY
COUNCILLOR REEVES
MAYOR RUSSELL
COUNCILLOR SULLIVAN
COUNCILLOR TOOMEY
COUNCILLOR TRIANTAFILLOU

ORDERED: That the City Manager be and hereby is requested to require that Media One provide a detailed consumer protection plan to insure that home sales presentations are not made under the guise of service or equipment checks; and be it further

ORDERED: That the City Manager be and hereby is requested to report back to the City Council with the following responses from Media One:

1. Who is conducting such home visits; and
2. What the fee arrangements are; and
3. Are they monitoring such visits to provide maximum consumer protection against undue sales pressure.

In City Council November 17, 1997.

Adopted by the affirmative vote of eight members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

A handwritten signature in cursive script that reads "D. Margaret Drury".

ATTEST:-

D. Margaret Drury
City Clerk



City of Cambridge

72.

IN CITY COUNCIL

November 17, 1997

COUNCILLOR GALLUCCIO

ORDERED: That the City Manager be and hereby is requested to require that Media One provide a detailed consumer protection plan to insure that home sales presentations are not made under the guise of service or equipment checks; and be it further

ORDERED: That the City Manager be and hereby is requested to report back to the City Council with the following responses from Media One:

1. Who is conducting such home visits; and
2. What the fee arrangements are; and
3. Are they monitoring such visits to provide maximum consumer protection against undue sales pressure.

Consent ORder #72

CM-798

90

Councillor Galluccio re: Request
Media One provide a detailed
consumer protection plan to insure
that home sales presentations are
not made under the guise of service
or equipment checks..

In City Council November 17, 1997

ORDER ADOPTED