



# City of Cambridge

10.

IN CITY COUNCIL

December 20, 1993

COUNCILLOR WALSH  
 COUNCILLOR RUSSELL  
 COUNCILLOR SULLIVAN  
 COUNCILLOR TOOMEY

WHEREAS: Continental Cablevision appeared before the City Council in November; and

WHEREAS: The purpose of said meeting was to have an open dialogue about the new rates being charged by Continental Cablevision as well as to allow Continental Cablevision to hear from the elected representatives of the City about the various constituent problems which have been brought to the attention of the City Council; and

WHEREAS: Nearly a month has gone by and no response has been forthcoming from Continental Cablevision; and

WHEREAS: Constituents such as Margaret Garland, (see attached letter), continue to be outraged by additional costs being charged by Continental Cablevision including an increase in cost for the Cable Guide and another increase for Cable-Plus, and on top of this, poor service; now therefore be it

ORDERED: That the City Manager be and hereby is requested to meet with the appropriate people at Continental Cablevision to review the complaint of Ms. Garland and to forward to the City Council, a reply outlining in detail the necessity for these additional costs and why Ms. Garland is receiving such poor service.

In City Council December 20, 1993.

Adopted by the affirmative vote of eight members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

*D. Margaret Drury*

D. Margaret Drury  
 City Clerk

10

December 15, 1993

**COUNCILLOR WALSH**

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Consent Order #10

CM-361

*Russell, Toomey, Sullivan*  
Councillor Walsh re: Complaint  
of Ms. Garland to Continental  
Cablevision.

*Order Adopted*

In City Council,

December 20, 1993