



City of Cambridge

9.

IN CITY COUNCIL

October 7, 1996

COUNCILLOR DUEHAY
VICE MAYOR BORN
COUNCILLOR DAVIS
COUNCILLOR GALLUCCIO
COUNCILLOR REEVES
MAYOR RUSSELL
COUNCILLOR SULLIVAN
COUNCILLOR TOOMEY
COUNCILLOR TRIANTAFILLOU

WHEREAS: A complaint by a Cambridge resident of Wendell Street to the Cambridge Consumers' Council about Lechmere Sales resulted in a state investigation which found that Lechmere Sales was overcharging its customers at the cash register 35% of the time; and

WHEREAS: The resident found the Cambridge Consumers' Council on the city's web page; and

WHEREAS: The Consumers' Council immediately notified the Attorney General's Office of the complaint by e-mail resulting in the investigation; now therefore be it

RESOLVED: That the City Council hereby:

Commends **Cynthia Toomer** of Wendell Street for initiating the complaint which resulted in action saving substantial money for consumers; and

Commends **Paul Schlaver**, Director of the Cambridge Consumers' Council, for his quick and informed response and, as Chair of the Massachusetts Consumers' Coalition, for his excellent testimony on behalf of consumers statewide opposing electronic labelling as a substitute for tagging each item at supermarkets; and

Commends **Charlie Carroll** in the state's Division of Standards for his thorough investigation; and

Commends **Todd Marinoff**, management information systems manager in Cambridge and **Valerie Roman**, his department head, for their leadership in establishing the system allowing citizens to communicate with 35 Cambridge city departments on line; and be it further

RESOLVED: That the City Clerk forward copies of this resolution to each person expressing the thanks of the City Council for their outstanding civic and professional accomplishment.

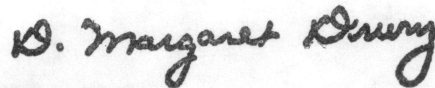
In City Council October 7, 1996

Adopted by the affirmative vote of nine members.

Attest:- D. Margaret Drury, City Clerk.

A true copy;

ATTEST:-

A handwritten signature in dark ink, appearing to read "D. Margaret Drury". The signature is written in a cursive, flowing style.

D. Margaret Drury
City Clerk

9.

October 2, 1996

FAX to Margaret Drury from Frank Duehay. Please put the resolution below on Mondays' agenda. Would you correct Valerie Roman's title and read this for any other inaccuracies? Thanks

RECEIVED BY
OFFICE OF CITY CLERK
96 OCT - 2 PM 4: 51
CAMBRIDGE MA.

Duehay

Whereas a complaint by a Cambridge resident of Wendell Street to the Cambridge Consumers' Council about Lechmere Sales resulted in a state investigation which found that Lechmere Sales was overcharging its customers at the cash register 35% of the time;

Whereas the resident found the Cambridge Consumers' Council on the city's web page;

Whereas the Consumers' Council immediately notified the Attorney General's Office of the complaint by email resulting in the investigation;

Resolved that the Cambridge City Council hereby:

- commends Cynthia Toomer of Wendell Street for initiating the complaint which resulted in action saving substantial money for consumers;

- commends Paul Schlaver, Director of the Cambridge Consumers' Council, for his quick and informed response and, as Chair of the Massachusetts Consumers' Coalition, for his excellent testimony on behalf of consumers statewide opposing electronic labelling as a substitute for tagging each item at supermarkets;

- commends Charlie Carroll in the state's Division of Standards for his thorough investigation;

- commends Todd Marinoff, management information systems manager in Cambridge, and Valerie Roman, his department head, for their leadership in establishing the system allowing citizens to communicate with 35 Cambridge city departments on line;

Further resolved that the City Clerk forward copies of this resolution to each person expressing the tanks of the City Council for their outstanding civic and professional accomplishment.



City of Cambridge

9.

IN CITY COUNCIL

October 7, 1996

COUNCILLOR DUEHAY

WHEREAS: A complaint by a Cambridge resident of Wendell Street to the Cambridge Consumers' Council about Lechmere Sales resulted in a state investigation which found that Lechmere Sales was overcharging its customers at the cash register 35% of the time; and

WHEREAS: The resident found the Cambridge Consumers' Council on the city's web page; and

WHEREAS: The Consumers' Council immediately notified the Attorney General's Office of the complaint by e-mail resulting in the investigation; now therefore be it

RESOLVED: That the City Council hereby:

Commends **Cynthia Toomer** of Wendell Street for initiating the complaint which resulted in action saving substantial money for consumers; and

Commends **Paul Schlaver**, Director of the Cambridge Consumers' Council, for his quick and informed response and, as Chair of the Massachusetts Consumers' Coalition, for his excellent testimony on behalf of consumers statewide opposing electronic labelling as a substitute for tagging each item at supermarkets; and

Commends **Charlie Carroll** in the state's Division of Standards for his thorough investigation; and

Commends **Todd Marinoff**, management information systems manager in Cambridge and **Valerie Roman**, his department head, for their leadership in establishing the system allowing citizens to communicate with 35 Cambridge city departments on line; and be it further

RESOLVED: That the City Clerk forward copies of this resolution to each person expressing the thanks of the City Council for their outstanding civic and professional accomplishment.

Consent Order #9

Entire Membership

R-1001

Councillor Duehay re: Commendations to Cynthia Toomer, Paul Schlaver, Charlie Carroll, Todd Marinoff and Valerie Roman on the investigation of a consumer's complaint, initiated by contact with the City's Web page, regarding Lechmere's overcharging of customers.

In City Council October 7, 1996

ORDER ADOPTED